

HIPAA Policy

Notice of Privacy Practices:

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information.

Uses and Disclosures:

Treatment. Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment. Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

Health Care Operations. Your health information may be used, as necessary, to support the day-to-day activities and management of Bay State Medical, Inc. For example, information on the services you received that may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

Business Associates. Your health information may be disclosed to our business associates, such as subcontractors, so they can perform the jobs we have asked them to do. To protect your health information, we require the business associate to appropriately safeguard your health information.

Law Enforcement. Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government-mandated reporting.

Worker's Compensation. Your health information may be disclosed to comply with worker's compensation laws and other similar programs that provide benefits for work-related injuries or illnesses.

Patient Contact. We intend to use and disclose PHI in the additional following ways: To contact you or leave messages for you regarding appointments; To provide alternative treatment information.

Individual Rights. You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information.
- The right to receive confidential communications concerning your medical condition and treatment.
- The right to inspect and copy your protected health information.
- The right to amend or submit corrections to your protected health information.
- The right to receive an accounting of how and to whom your protected health information has been disclosed.
- The right to receive a printed copy of this Notice.

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices. We are also required to abide by the privacy policies and practices that are outlined in this notice.

Right to Revise Privacy Practices. As permitted by law, we reserve the right to amend or modify our privacy policies and procedures. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Upon request, we will provide you with the most recently revised notice. The revised policies and procedures will be applied to all protected health information we maintain.

Requests to Inspect Protected Health Information. You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting our Privacy Officer. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

Security of EPHI Records:

All computerized records are stored on CAU and Medforce are only accessible by authorized users, by way of a network account and software account to access the programs. All data is backed up on a daily basis off-site to our Virginia location. This data is encrypted using an AES 256-bit Encryption key.

Complaints(Contact Person. If you would like to submit a comment or complaint about our privacy practices, you may do so by sending a letter outlining your concerns to:

Bay State Medical, Inc.
Attn: Privacy Officer
7271 Park Circle Drive
Hanover, Md. 21076

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address listed above. You will not be penalized or otherwise retaliated against for filing a complaint. You may also use the above address to contact us for further information concerning our privacy practices.

Effective Date. This Notice is effective the 8th of March, 2008.